

Nambour Junior Rugby League Inc.

-The Original Crushers-22 Crusher Park Drive Nambour Qld 4560

Email: secretary@juniorcrushers.com.au

All Correspondence to: The Secretary PO Box 5238 SCMC Nambour Qld 4560

Refund and De-registration Policy.

COVID-19 Refund Policy – Additional to the Standard Refund and De-registration Policy.

- For the period of COVID-19 community football related restrictions, Nambour Junior Rugby League Club provide the following refund process for player registration fees already paid.
 - Download a copy of the "Player Registration Refund Form" via our website <u>www.juniorcrushers.com.au</u> Please note: If a player's registration fee was paid in part with a Fair Play Voucher, then a refund is not possible i.e. no funds are available to be refunded once club expenses are accounted for.
 - 2. Complete the form and send to secretary@juniorcrushers.com.au
 - 3. Upon verification of the request for a refund, the refund (refund calculation is defined below) will be deposited into the nominated bank account.
 - 4. Refunds will be processed weekly so allow up to 7 days for refunds to be competed.
 - 5. Refund requests for season 2020 will be accepted up to and including the 15th of September 2020. After this date all refund requests will be denied and monies paid will be forfeited to Nambour Junior Rugby League Club.
- Refunds will be actioned less expenses already incurred by the club. As at the time of updating this policy the out of pocket expenses incurred by the club for season 2020 amount to \$75.00 per player.

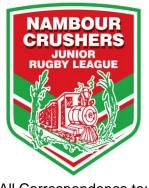
Club expenses may include but are not limited to:

- 1. Merchandise provided as part of registration sign on (Eg: Club Shirt \$35.00)
- 2. Player insurance fees
- 3. Sunshine Coast Junior Rugby League player fees
- 4. Club operational costs
- In the event of any dispute the NJRLC Executive will have the final say on any actions relating to this policy.









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Standard Refund Policy

- After the 30th April, no refunds are available.
- The Fair Play voucher once provided to and redeemed by the Club is not refundable or transferable as per terms and conditions of the Queensland Government.
- Once a Fair Play voucher has been provided to and redeemed by the Club, if an eligible
 player requests a transfer to another eligible activity provider, the transfer of the voucher
 amount to the new activity provider will be at the discretion of the Executive Committee.
- All monies paid will be refunded after prorating is taken into consideration and less any merchandise, SCJRL player fees and insurance received. This does not include fair play vouchers as stated above.
- All request for refunds needs to be put in writing and emailed to secretary@juniorcrushers.com.au. The request will be presented to the Club Executive Committee for review and approval.
- If additional merchandise has been purchased, a refund will be provided subject to the condition of the merchandise and as long as the merchandise has not been worn.
- In the event of any dispute the NJRLC Executive will have the final say on any actions relating to this policy.

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President Nambour Junior Rugby League

Date: 01/04/2020





